



**Alamance County  
Department of Social Services**  
*Enhancing lives in our community...*

**ALAMANCE COUNTY DEPARTMENT OF  
SOCIAL SERVICES**

319 North Graham Hopedale Road  
Suite C  
Burlington, North Carolina 27217

**Adrian W. Daye**  
Director

**Social Services Board**

Chair – Ms. Heidi Norwick

Vice-Chair – Rev. Ronald L. Shive

Commissioner Pamela T. Thompson

Dr. Ernest Eason

Ms. Edna Parker

Adult Services  
Adult Medicaid  
Blind Services  
Child Welfare  
Economic Services  
Work First

Receptionist  
(336) 570-6532

Adult Services Information  
(336) 513-4760

Economic Services Information  
(336) 229-2935

TDD (336) 570-6532

Abuse/Neglect Hotline  
Adults and Children  
336-229-2908 or 229-2909

After 5 pm  
229-3500 or 570-6777

Child Support  
336-570-6570

**DSS BOARD MEETING**  
**March 23, 2021**  
**12:00 noon via zoom**  
**Human Services Building**  
**319 N. Graham Hopedale Rd.**  
**Burlington NC 27217**

**AGENDA**

- |  |                                     |
|--|-------------------------------------|
| <b>I. Call to Order</b>                            | <b>Chair</b>                        |
| <b>II. Public Comment</b>                          | <b>Chair</b>                        |
| <b>III. Action Items (Requires Board Approval)</b> | <b>Chair</b>                        |
| <b>Consent Agenda from February Board</b>          |                                     |
| a. Minutes   |                                     |
| b. Case Transaction Report                         |                                     |
| c. Financial Report                                |                                     |
| d. Fraud Report                                    |                                     |
| <b>IV. New Business</b>                            |                                     |
| • DSS Budget Proposal                              | <b>Candice Gobble</b>               |
| <b>V. Staff Report</b>                             |                                     |
| A. Fiscal  | <b>Candice Gobble</b>               |
| B. Services  | <b>Lynette Wellons</b>              |
| a. Adult Services                                  | <b>Lynette Wellons</b>              |
| i. Child Support                                   |                                     |
| b. Children Services                               | <b>Angela Cole/Ayoka Baldwin</b>    |
| c. Economic Services                               | <b>Jamie Hatfield/Danae Pickard</b> |
| d. Family Justice Center                           | <b>Skye Sullivan</b>                |
| C. Operations                                      | <b>Candice Gobble</b>               |
| a. Administrative Support/Personnel                | <b>Bob Ring</b>                     |
| b. Fraud/Performance Mgt.                          | <b>Candice Gobble</b>               |
| c. Information Technology                          | <b>Jason Cole</b>                   |
| <b>VI. Director's Report</b>                       | <b>Adrian W. Daye</b>               |
| <b>VII. Adjournment</b>                            |                                     |

**Reminders**

**Upcoming Commissioner Meetings –**

- April 5, 2021 @ 9:30am
- April 19, 2021 @ 7:00pm

**Next DSS Board meeting**

- April 27, 2021

**Attachments:**

- March Agenda
- February Minutes
- February Fraud Report/Expenditures/Revenues Reports
- February Statistical Report